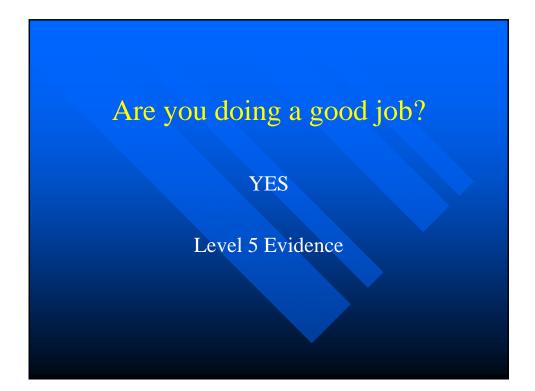




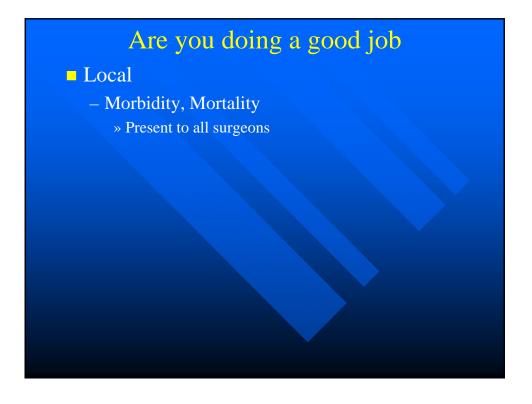
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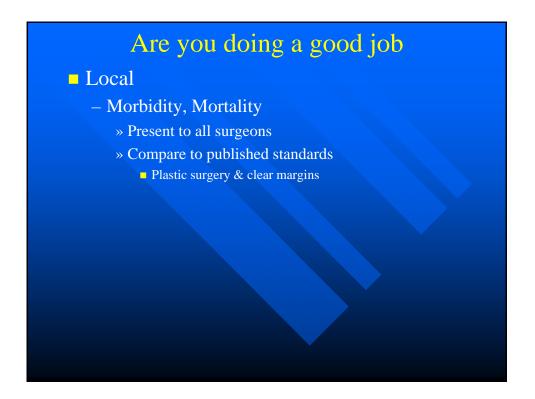




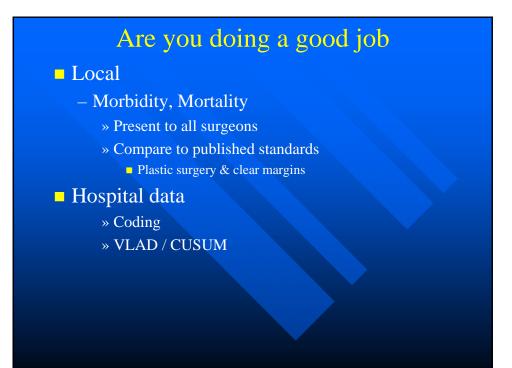
2







Are you doing a good job
Local
– Morbidity, Mortality
» Present to all surgeons
 » Compare to published standards Plastic surgery & clear margins
Hospital data
» Coding



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» VLAD / CUSUM
» Mortality low risk DRG

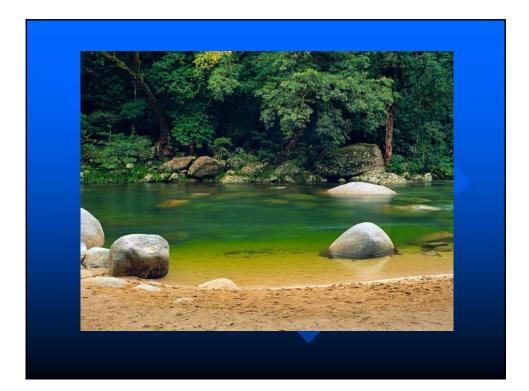
Are you doing a good job

Local

- Morbidity, Mortality
 - » Present to all surgeons
 - » Compare to published standards
 - Plastic surgery & clear margins

Hospital data

- » Coding
- » VLAD / CUSUM
- » Mortality low risk DRG
- » Readmissions, Return to Theatre



Are you doing a good job

Hospital Systems

- Clinical Governance processes
- Credentialing
- Adverse Events / PRIME
- Sentinel event reporting
- Patient complaints, liaison, compliments

Are you doing a good job

- Hospital Systems
 - Clinical Governance processes
 - Adverse Events / PRIME
 - Sentinel event reporting
 - Patient complaints, liaison, compliments
- Regional Reviews
 - North Queensland Vascular Group.





Are you doing a good job

- National review
 - National audits
 - » Breast, Colorectal, Vascular
- RACS
 - QASM
 - Peer review
 - RACS Surgical Competence & Performance
 - » RACS Behavioural Markers
 - MALT



