



Frequently Asked Questions (FAQs) - Dashboard

What is the ANZELA-QI Dashboard?

The ANZELA-QI Dashboard is an interactive reporting tool that presents aggregated data from the **Australian and New Zealand Emergency Laparotomy Audit (ANZELA-QI)** to support quality improvement, benchmarking, and service evaluation.

Who is the dashboard for?

The ANZELA-QI Dashboard is **publicly accessible**, supporting transparency and shared learning.

The dashboard is intended for:

- **Participating ANZELA-QI sites**
- **Clinicians and audit teams**
- **Health services and quality improvement staff**
- **General public**

Access to views and functionality varies depending on permissions and governance arrangements:

- **Public users** can view high-level, aggregated results
- **Authorised users** may access additional site-level and benchmarking views, in line with ANZELA-QI governance approvals

No patient-level or identifiable data is accessible.

What data is shown on the dashboard?

The dashboard displays **aggregated and de-identified ANZELA-QI data**, including:

- Case volumes and patient characteristics
- Process of care indicators
- Outcomes and quality measures

Data is presented at the national, jurisdictional, or site level where permitted.

How current is the data?

Dashboard data is refreshed weekly and reflects records submitted to ANZELA-QI up to the most recent month. The one-month lag is to ensure data included is for a complete month. There may be a time lag between data entry in REDCap and appearance on the dashboard.

Can I compare my site with others?

Yes, filters can be used for sites to benchmark their performance against:

- National aggregates
- Jurisdictional results
- Similar hospitals (where appropriate)

Why might my site's data look incomplete or different to local figures?

Differences may occur due to:

- Incomplete case submission
- Data validation rules
- Reporting cut-off dates
- Exclusion of records that do not meet audit criteria

Always interpret results alongside local clinical context.

Can the data be used for performance management?

The ANZELA-QI Dashboard is designed to support **quality improvement**, not punitive performance management. Results should be interpreted cautiously and in line with ANZELA-QI governance principles.

Can I use SPC charts when there are fewer than 12 data points?

Yes, but for early insight only. With fewer than 12 data points, charts can give a preliminary indication of performance and direction of travel, but control limits and SPC signals are not yet reliable. Results should be interpreted cautiously and confirmed as more data accrues (≥ 20 data points recommended).

Can I download or export dashboard data?

No, the dashboard will not include any data and any request for access must go through approval process. The ANZELA-QI team can be contacted for data requests.

Any external use of data must comply with ANZELA-QI data governance and approval processes.

Is patient confidentiality protected?

Yes. The dashboard displays **de-identified and aggregated data only**. No patient-identifiable information is shown.

Who should I contact if there is an issue with the dashboard?

If there is a visual error with a chart:

- Refresh your browser
- Clear your browser cache and reopen the Dashboard

If you identify:

- Apparent data errors
- Missing data
- Access issues

Please contact the [ANZELA-QI team](#) or your local audit lead.