

## Operating with Respect Course Participant program

| Time | Session                               |
|------|---------------------------------------|
| 0815 | Welcome and introduction              |
| 0920 | Case study: Operating without respect |
| 1005 | Morning tea                           |
| 1020 | Building respect                      |
| 1120 | Building resilience                   |
| 1150 | Speaking up                           |
| 1220 | Lunch                                 |
| 1250 | Speaking up                           |
| 1505 | Afternoon tea                         |
| 1520 | Q & A                                 |
| 1540 | Course summary                        |
| 1600 | Course concludes                      |