

Surgical safety “how to engage wholly” for success

Wednesday, 20 February 2019, 9:30am to 3:30pm

Respondents	Surgeons	Nurses	Obstetricians & Gynaecologists	Research Health Professionals
	25%	15%	8%	3%
	Quality & Safety Manager	Project Managers	Research Assistants	Others*
	33%	3%	3%	13%

Others* category included: health information managers and theatre administration.

Feedback was provided by 40 respondents (30%) out of 133 health professionals registered.

Note: Scale: 1 = strongly disagree, 2 = disagree, 3 = neutral, 4 = agree and 5 = strongly agree.

1.	The Program	Responses		Average
1.1	The program was relevant to my role.	37	93%	4.4
1.2	The program outcomes were explained.	37	93%	4.3
1.3	The pace was adequate to meet my needs.	37	93%	4.3
1.4	The seminar material was useful during the program.	36	90%	4.3
2.	The Environment	Responses		Average
2.1	Upon arrival I was made to feel welcome.	39	98%	4.4
2.2	The setup of the room and venue was suitable.	40	100%	4.4
2.3	The facilities were clean and well presented.	40	100%	4.5
3.	The Facilitator	Responses		Average
3.1	The facilitators' presentations were well paced and suited to the group.	39	98%	4.1
3.2	The facilitators' encouraged participation and discussions.	39	98%	4.2
4.	The Seminar	Responses		Average
4.1	The 'Channeling transparency and minimising risks in surgery' presentation was well paced and suited to the group.	37	93%	4.5
4.2	The 'Introduction - VASM audit vision' presentation was well paced and suited to the group.	37	93%	4.3
4.3	The 'Evaluating the audit's performance' presentation was well paced and suited to the group.	39	98%	4.2
4.4	The 'From a clinical to a whole system approach to reviewing adverse events' presentation was well paced and suited to the group.	39	98%	4.4
4.5	'The value of a multidisciplinary panel review' presentation was well paced and suited to the group.	39	98%	4.2
4.6	The 'Surgical manslaughter – a UK perspective' presentation was well paced and suited to the group.	38	95%	4.2
4.7	The 'Legal issues for surgical audits' presentation was well paced and suited to the group.	38	95%	4.5
4.8	The 'Medicolegal death investigation for the coroner and clinical audit' presentation was well paced and suited to the group.	38	95%	4.6
4.9	The 'Surgical errors - insurance burden' presentation was well paced and suited to the group.	37	93%	4.3
4.10	The 'What considerations are given to the Indigenous community?' presentation was well paced and suited to the group.	36	90%	4.2
5.	Program Results	Responses		Average
5.1	I have gained valuable knowledge and skills from this program.	37	93%	4.5
5.2	I can apply the skills and knowledge from this program in my role.	37	93%	4.4

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Themes / Category	Comments
<p>The seminar</p> <p>This category is about the theme of the program in terms of learning outcomes.</p>	<p>Highlights:</p> <ul style="list-style-type: none"> “Excellent day. Great. We need to share more particularly lesson learned and good practices of systems approach to increase transparency. Good networking.” “Very relevant to my nursing practice. Information given by all speakers well-presented and usually such information is not readily available most of the time. VASM is the way to go for improving health service in Victoria. May be the police to safeguard the public from malpractice.” “Fast pace talks, good topics, good time frames.” <p>Improvements:</p> <ul style="list-style-type: none"> “For the afternoon was more insightful. The morning was perhaps too much of an overview for a group of people committed to improving quality.” “While the morning talks were fairly core to the message of 'safety' the pm talks were related but more peripheral.” “I would have preferred to see more work in the areas of "Hospital" and "Practice" safety to be presented + discussed.”
<p>The environment</p> <p>This category is about the venue.</p>	<p>Highlights:</p> <ul style="list-style-type: none"> “Thank you for the notes space on the hand outs – good idea. Great speakers thank you.” “The windows were a relief given we were indoors all day.” “Great room!” <p>Improvements:</p> <ul style="list-style-type: none"> “More comfortable chairs.” “Please use microphones for audience members to ask questions. We could not hear the questions.”

